



## L-TRONICS®

5546 Cathedral Oaks Road  
Santa Barbara, CA 93111  
805-967-4859  
[www.ltronics.com](http://www.ltronics.com)

### WARRANTY

L-Tronics® guarantees each product manufactured by it to be free from defective materials and workmanship and agrees to remedy any such defect (or to furnish a new or equal part in exchange, at its option) for a period of one year from the date of purchase.

This warranty does not apply to equipment that has been subject to misuse, neglect, accident, incorrect wiring not our own, improper installation, nor to equipment that has been damaged by lightning, excess current, defective batteries, or repaired or altered outside the factory. Factory seal(s) broken will negate this warranty and repair costs will be the responsibility of the purchaser.

The forgoing is in lieu of all other warranties expressed or implied, and L-Tronics® neither assumes nor authorizes any person to assume for it any other obligation or liability in connection with this product, including but not limited to consequential damage as a result of design or equipment failure.

Please complete the following warranty information and mail one copy to L-Tronics® at the above address. This updates our owner records. Your name/address WILL NOT be used by anyone except L-Tronics®, who WILL NOT share this information with others.

### RETURN PRIVILEGE

If this equipment does not answer your needs, return it to the factory within 15 days, with an explanation of why the equipment was unsatisfactory. If the equipment is in undamaged condition (including all components of the system), a refund will be made, less shipping costs and a 15% restocking fee. If it has been damaged or marred or is missing some components, the purchase price will be re-

funded less shipping costs, a reasonable charge for repairs or replacement of missing parts, and the 15% restocking fee. This return privilege DOES NOT apply to equipment purchased to test installation or proper function of existing L-Tronics® equipment or to do comparison testing with other equipment or if factory security seals are broken.

### FACTORY REPAIR

For repairs not covered by the warranty, or for repairs after the warranty expires or factory seals broken, we offer repair service for a nominal charge. For service, whether covered under warranty or not, pack the equipment to be returned carefully to insure it receives no damage in transit. Send prepaid to the above address and, INSIDE THE PACKAGE, include a description of the problem, name and address where the equipment is to be returned, and an e-mail address and/or phone number where you may be reached in the event we have questions about your repair.

If covered under warranty, equipment will be repaired or replaced and returned to you prepaid, at no repair cost to you. If not a warranty repair, charges will include repair costs and shipping and COD (if applicable) charges. We can return the equipment to you COD or we can charge a VISA or MasterCard. Credit card number, expiration date, and card holder's name can be sent with the equipment, as this information is held in strict confidence.

### WARRANTY INFORMATION\*

User Name \_\_\_\_\_ e-mail Address \_\_\_\_\_

Mailing Address \_\_\_\_\_

City/State/ZIP \_\_\_\_\_

User Affiliation (CAP, Rescue Unit, Coast Guard, etc.) \_\_\_\_\_

If not purchased from the factory, from whom purchased: \_\_\_\_\_

SERIAL NUMBER \_\_\_\_\_

\*Customer information is considered confidential and for internal L-Tronics® use only. It will NOT be shared with others. We will not load your e-mail with advertising!